

RETURN POLICY

We will be happy to assist you if you need to return a product.

Before to return an item, you will first need to **Contact Us** for return authorization within 30 days of the invoice date. Return request will not be accepted after 30 days or more from the invoice date of your order. Please note that all returned items must be their original packaging and that **a credit will be issued only after inspection and approval by Child Safe Fence.**

Returns are subject to a 30% return and handling fee which will be charged for any returned items, except for a custom orders and freight charges which are not refunded. The customer is responsible of returning the material. After inspection, refuses deliveries will not be refunded.

Damaged or missing parts : Damaged or missing parts must be reported in writing to sales@childsafefence.com within 5 business days of receipt.

For any inquiries or questions regarding a return, please contact us at **1-800-635-3926**.

